

Quality Care You Can Count On

When making an appointment, you may request a Primary Care Provider of your choice. If you do not have a preference, we will give you an appointment with the next available Medical Provider and assign this Provider as your "Primary Care Provider." To provide consistent, high-quality care we encourage patients to schedule appointments with their assigned Primary Care Provider as much as possible.



Dr. Greta Stewart
Medical Director,
Fairmount Primary
Care Center

Our Services

Adult & Family Medicine
Behavioral Health
Dental
Gynecology
Health Education
Health Insurance Enrollment
HIV/AIDS Testing & Treatment
Medication Dispensary
Pediatrics
Prenatal Care
Care Coordination
Extended Hour (Mondays)

Referrals

Please call us at **215.599.4865** or come in and complete a Referral Request Form. Referrals take 3-5 business days to complete.

Test Results

If your Provider needs to see you about a test result, you will be notified by letter or phone call. If you receive a letter or message, please contact the health center immediately to schedule an appointment or see a walk-in Provider. Results cannot be shared over the phone.

Prescriptions & Refills

For a new prescription, schedule an appointment with your Provider. For refills, contact/ leave a message to our Medication Dispensary at **215.235.4572** or your pharmacy. Please allow 24-48 hours for refills to be processed.

Delaware Valley Community Health, Inc.

Other Health Center Locations

Fairmount Primary Care Center at Girard Medical Center
801 West Girard Avenue
Philadelphia, PA 19122
215.827.8010 (phone)
215.232.1037 (fax)

Fairmount Primary Care Center at Horizon House
120 S. 30th Street
Philadelphia, PA 19104
215.222.2466 (phone)
215.222.2462 (fax)

Fairmount Primary Care Center at Sharon Hill
800 Chester Pike
Sharon Hill, PA 19079
610.278.7381 (phone)
610.237.7428 (fax)

Maria de los Santos Health Center
401 W. Allegheny Avenue
Philadelphia, PA 19133
215.291.2500 (phone)
215.291.2587 (fax)

Maria de los Santos Women's Health Center
400 W. Allegheny Avenue, Unit 5
Philadelphia, PA 19133
215.291.2500 (phone)
215.291.2587 (fax)

Norristown Regional Health Center
1401 DeKalb Street
Norristown, PA 19401
610.278.7787 (phone)
610.278.7386 (fax)

Parkview Health Center
841 E. Hunting Park Avenue
Philadelphia, PA 19133
215.537.7695 (phone)
215.537.7001 (fax)

www.DVCH.org

Welcome to Fairmount Primary Care Center



Patient Information Brochure

1412 Fairmount Avenue
Philadelphia, PA 19130
215.235.9600 (phone)
215.684.5360 (fax)

Dental
215.684.5349 (phone)
215.684.5375 (fax)

www.DVCH.org

Delaware Valley
Community Health, Inc.

Fairmount Primary Care Center (FPCC) is a community health center of Delaware Valley Community Health, Inc. (DVCH). DVCH is a community focused, nonprofit health care organization that has provided affordable and accessible primary Medical, Dental, Women's Health and Social Services in Philadelphia and Montgomery counties since 1969.

Conveniently Located

FPCC is easily accessible by the Broad Street Subway (Orange Line), and Bus Routes: 2, 4, 16 and 61. On-street parking is available on Fairmount Avenue, Ridge Avenue and 15th Street.

Hours of Operation

Mondays

7:00 a.m.-6:00 p.m.

Tuesdays Through Fridays

7:00 a.m.-5:00 p.m.

Dental Hours of Operation

Monday through Friday

8:00 a.m.-5:00 p.m.

The Pediatric Department and Medical Dispensary close at 5:45pm on Mondays and 4pm on Tuesdays-Fridays.

Call us at **215.235.9600** to schedule a medical appointment. To schedule a dental appointment, call **215.684.5349**.

If you are unable to keep your appointment, please call us as soon as you know so we can offer your appointment to someone else in need.

After Hours & Urgent Care

If you have a life threatening emergency, please dial 911 or go to the nearest Emergency Room.

If you have a medical issue after hours, please call us at **215.235.9600**. You will be connected to our answering service to reach the Medical Provider on call.

If you have a medical concern that cannot wait until your next scheduled appointment, you may walk-in or call for a same day appointment.

Paying for Your Visit

We accept Medicaid, Medicare, CHIP and most other forms of health insurance. We also accept private insurance such as Blue Cross. If you need health insurance our Health Insurance Enrollment Staff can help you apply for Medicaid, CHIP and private health insurance through the Health Insurance Marketplace. For a complete list of all accepted insurances, please visit our website at www.DVCH.org.

Access for Everyone

FPCC is not a free clinic, we are a comprehensive health center providing high quality medical services to all patients, regardless of their ability to pay for them at the time of service. If you do not qualify for health insurance, you will be directed to our Patient Accounts Counselor, who will walk you through our Sliding Fee Scale. We accept all insurances and patients will be eligible for DVCH's sliding fee discount Scale (SFDS), according to their income and family size. The SFDS PROGRAM is intended to minimize financial barriers to care for patients at or below 200 percent of the Federal Poverty Guidelines (FPG). Estimate your costs on our website at www.DVCH.org/ Patients & Families/Fees and Accepted Insurance.

Updating & Requesting

Your Medical Record

During your visit you will be asked questions about your medical history, please answer to the best of your ability so we can better treat you.

Bring in any Medication bottles, Emergency Room or Hospital Discharge Papers, or Reports from Tests you've had since your last visit. Ask Specialists to send reports to your Primary Care Provider.

Update your mailing address, phone number and email, if it changes.

Please call us at **215.235.9600**, download & print a copy from our website (www.DVCH.org/Patient & Families/Patient Forms), or come in to sign a Release of Information form if you would like a copy of your medical records. Please allow 5-7 business days to complete your request.

Our Medical Providers & Staff Leadership

Adult & Family Medicine Providers

Dr. Greta *Stewart*, Medical Director

Dr. Ruby *Camarena*

Dr. Robert *Watterson*

Tyler *Cox*, Physician Assistant

Pediatric Providers

Dr. Robert *Watterson*

Howard *Bembry*, Physician Assistant

Christopher *Tobias*, Physician Assistant

OB/GYN Providers

Donna *Sillman*, Nurse Practitioner

Dental Providers

Dr. Nikhil *Abreo*

Dr. Sandy *Harmon*

Mfon-Abasi *Connell-Gentele*, Dental Hygienist

Amy *Saunders*, Dental Hygienist

Theresa *Thompson*, Dental Hygienist

Christina *Terreforte*, Dental Practice Coordinator

Behavioral Health, Health Education, Care Coordination & Insurance Eligibility

Felicia *Opiyo*, Health Educator

Alex *Rodriguez*, Outreach & Enrollment Coordinator

Katherine *White*, Behavioral Health Consultant

Dierdra *Henderson*, Care Coordinator

Health Center Manager

Lilybeth *Garcia*