Our Services
- Adult & Family Medicine
- Behavioral Health
- Dental
- Gynecology
- Health Education
- Health Insurance Enrollment
- HIV/AIDS Testing & Treatment
- Medication Dispensary
- Pediatrics
- Prenatal Care
- Care Coordination

Referrals
Please call us at (215) 599-4865 or come in and complete a referral request form. Referrals take 3-5 business days to complete.

Test Results
If you receive a letter or phone call about your test results from your provider, please contact the health center immediately to schedule an appointment or see a walk-in provider. Results cannot be shared over the phone.

Medications and Refills
For a new prescription, schedule an appointment with your Provider. For refills, contact our Medication Dispensary at (215) 235-4572 or your preferred pharmacy. Please allow 24-48 hours for refills to be processed.

How to Prepare for Your Visit
During your visit you will be asked questions about your medical history, please answer to the best of your ability so we can better treat you. Bring in any medication bottles, emergency room or hospital discharge papers, or reports from tests you’ve had since your last visit. Ask Specialists to send reports to your Primary Care Provider.
Clinical Hours of Operation
Monday: 7 am - 6 pm
Tuesday - Friday: 7 am - 5 pm
Extended hours are offered on Mondays, by appointment only.

Dental Hours of Operation
Monday through Friday: 8 am - 5 pm
To schedule a dental appointment, call (215) 684-5349.

The Pediatric Department & Medical Dispensary close at 5:45 pm on Mondays and 4 pm Tuesday through Friday.

If you are unable to keep your appointment, please call us as soon as you know so we can offer your appointment to someone else in need.

Telehealth visits are available daily depending on reason for visit. To schedule a telehealth appointment,

After Hours & Urgent Care
If you have a life-threatening emergency, please dial 911 or go to the nearest emergency room.
If you have a medical issue after hours, please call the office. You will be connected to our answering service to reach the Provider on call.
If you have a medical concern that cannot wait until your next scheduled appointment, you may walk in or call for a same-day appointment.

FPCC is easily accessible by the Broad Street Subway (orange line) and bus routes 2, 4, 16, & 61. On-street parking is available.

DVCH and its health centers are a Health Center Program grantee under 42 U.S.C. 254b, and a deemed Public Health Service employee under 42 U.S.C. 233(g)-(n). DVCH receives HHS funding and has Federal Public Health Service (PHS) deemed status with respect to certain health or health-related claims, including medical malpractice claims, for itself and its covered individuals. For more information, please see www.bphc.hrsa.gov/ftca/.

Our Mission Statement:
Delaware Valley Community Health (DVCH) is a community-focused health care organization providing affordable, accessible, primary medical, dental and behavioral health care and preventive services to the patients in its service area. Services are provided in a fiscally responsible manner to all patients regardless of their ability to pay.

How to Access the Patient Portal
After your first appointment, you can ask for a patient portal invitation link sent to your email. From there you can set up your portal and gain access to things like health records, appointment times, and to renew prescriptions!

Give Us Your Feedback
At DVCH, we always put patients first. To help improve our services, take the short survey sent to you after your appointment. You can also email complianceofficer@dvch.org if you have any concerns about how you were treated.

#DVCHStrong